

COVER
— Knowledge shared —



ASSOCIATIONS
EBOOK 2024



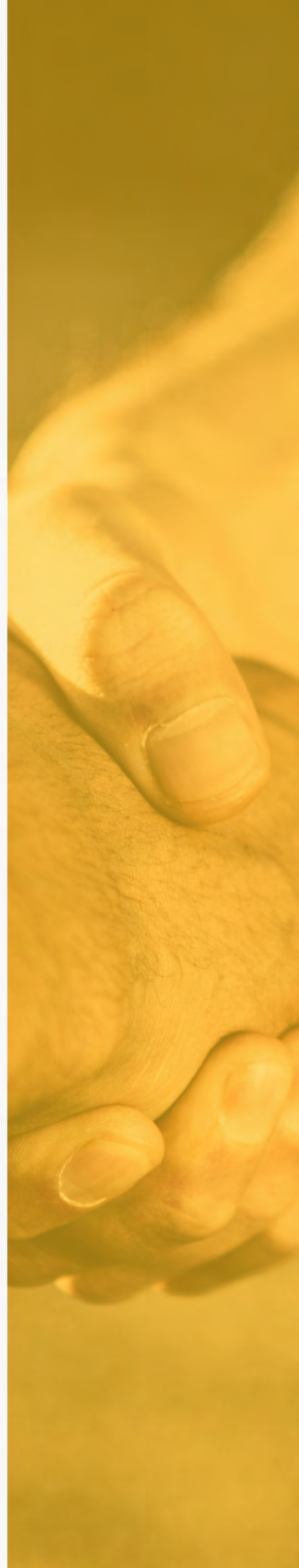
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EDITOR'S

NOTE

In an era defined by rapid change and growing complexities, the industry stands at a pivotal point. The rise of new technologies, shifting regulatory landscapes, and evolving client needs have fundamentally transformed how we approach risk management, financial security, and wealth creation. At the heart of these industries are the professional bodies and associations that unite us, offering guidance, support, and a vision for a sustainable future.

This e-book presents an insightful overview of the key associations shaping the insurance, reinsurance and financial planning landscape. From industry advocates to certification bodies, these associations are instrumental in setting the standards, driving innovation, and fostering collaboration across diverse sectors.

As you explore the summaries within, you'll gain a clearer understanding of the critical roles these associations play—not just in advancing the profession, but in providing clients with the assurance that they are in capable hands. Whether you are a seasoned professional or new to the industry, this collection offers valuable insights into the driving forces behind the integrity and excellence we all strive to uphold.

In these times of uncertainty and opportunity, the role of these associations is more important than ever. We hope this e-book serves as both a resource and a reminder of the collective strength of our industry, built on shared expertise, commitment to professional growth, and an unwavering focus on serving the needs of those who trust us with their financial futures.

Dominique Taylor

Deputy Editor



Firedart

Engineering Underwriting Managers

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tomorrow's infrastructure.

South Africa



INSURANCE INSTITUTE OF THE BORDER



As President of the Insurance Institute of the Border, I am delighted to connect with you and share some exciting updates, accomplishments, and future plans for our esteemed organization.

Achievements and Milestones

Over the past year our institute has made remarkable strides in advancing our mission to enhance insurance education and foster professional development within our community. We have successfully increased participation in our educational programs and launched innovative initiatives aimed at improving industry standards and practices.

Our dedicated team has worked tirelessly to deliver top-quality seminars, workshops and training sessions. These efforts have not only enriched our members' knowledge but also strengthened the overall competence and integrity of our industry.

Educational initiatives

Education remains the cornerstone of our institute. We have recently expanded our curriculum to address current trends and emerging issues in the insurance sector. Topics such as cyber risk management, climate change impact on insurance and evolving regulatory landscapes have been incorporated into our programs. Our goal is to ensure that our members are equipped with the knowledge and skills necessary to navigate the complexities of the industry with confidence and expertise.

We have embraced digital platforms to make our education resources more accessible. Our online courses and webinars have seen significant engagement, allowing members from various regions to benefit from our offerings without geographical constraints. This has in turn seen an influx of members from all other institutes, including Cape-Town, Port Elizabeth and Johannesburg.

Community Engagement

Engagement with our local communities continues to be a top priority. We believe that increasing awareness about the importance of insurance and risk management is crucial in building a resilient society. We are looking forward to expanding this in my coming term through various outreach programs, including public seminars, school visits and community events, we are wanting to demystify insurance concepts and promote a culture of preparedness.

Partnerships with local organizations and government agencies will be instrumental in these efforts. I will be launching campaigns to educate the public about disaster preparedness, financial literacy, and the vital role that insurance plays in safeguarding lives and assets. This will be beneficial in ensuring that our industry remains relevant.



Looking ahead

As we look to the future, we remain committed to supporting our members and advancing the insurance profession. We are exploring new technologies and methodologies to enhance our educational platforms, making learning more interactive and engaging. Additionally, we are actively advocating for policies that benefit both consumers and industry professionals, ensuring a far and sustainable insurance landscape.

Thank you

I would like to extend my heartfelt gratitude to our dedicated members and partners for their unwavering support. Your commitment and passion are the driving forces behind our success. Together, we are building a stronger, more resilient insurance community, one that is prepared to meet the challenges of tomorrow.

Sincerely,

Kim Johnson

iiB President 2024 - 2025

Founded on 27 August, 1911, the Insurance Institute of Gauteng (IIG) this year turns 113 years of creating a platform that allows insurance professionals to Connect, Engage and Grow. Through the generosity of sponsors, and the support of the industry at large, the IIG has grown to having +18,000 members in Gauteng and serving many other professionals around the country and the globe, and one of the largest local institutes on the global platform.



All these are served by the IIG through its 4 key strategic pillars below:

- Education
- Inclusive transformation
- Networking
- Affiliation

One of the most amazing developments in the institute is its interaction beyond Gauteng. Insurance is an all-encompassing industry, and a truly limitless one in terms of geographical boundaries and reach. We consider ourselves fortunate to do what we do and the impact it brings. The IIG each year carries out its mandate through a group of volunteers, led by the President, with the support of Exco, Portfolio Heads, and the full awesome council team! The Office sits at the centre of it all with two full-time employees to run the administrative work.

Every year the IIG has a different theme, and for 2024 I chose mine to be **#LinkUp**. Borrowing from M Jannae, it is about LinkingUp people with people, people with ideas and people with opportunities to become the best versions of themselves. It also speaks to Linking up Gauteng to the rest of the country, South Africa to the continent and the rest of the globe. It is about linking up ourselves to the things we value, love and believe in. This year at the Inaugural dinner I shared that the IIG's goal is to attract new talent, grow it through its 4 quadrants throughout their career.

IIG's four quadrants

- Industry entrance
- Early career
- Mid-career & management
- Executives & CEO's

Whilst programmes are geared towards each quadrant separately, we have opportunities throughout the year for them to interact. This angle also allows participation of other stakeholders outside of the industry, which has grown significantly over the years.

Some of these most notable initiatives are:

- Dinners (Inaugural and Annual)
- International Trip (All Roads Lead to London in September 2024)
- Insights Sessions (Educational webinars and seminars)
- Informer (newsletter)
- Women's Day Celebration with GWII (Celebrated in August)
- Golf Days (Presidential, Night and Exclusive Golf)
- Sports and fun days for engagement (soccer, netball, paddle)

Being part of the IIG allows professionals to not only grow from being a starter in the industry, right through the later parts of their career as it evolves. What sits in-between the two phases (quadrants), is a lot of growth and development, and the IIG is honored to be part of this journey for many.

We are excited about the IIG's journey so far, but even more excited about its future. Through participation of members and partnerships, what we can achieve together is great. To learn more about the IIG and partner with us, please get in touch with the office on info@iig.co.za.

Let's LinkUp, and continue to **Connect, Engage, & Grow!**

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THE INSURANCE INSTITUTE OF KWAZULU-NATAL



The Insurance Institute
of KwaZulu-Natal



When being faced with challenges, it is often the time when people are at their most inventive and when ingenuity and creativity thrive. Which is why our theme for 2024 is #Adapt #Improve #Overcome. Over the past few years, through numerous challenges and tribulations, we have managed, as an industry to stay above it. In the spirit of continuing to overcome these contests, in this year, we aim to harness our deep-seated creativity and ingenuity even further. Our team for 2024 is dynamic and ambitious and has a lot to offer.

We have already had an exciting first half. We have hosted our Tenpin bowling, the President's inaugural luncheon, several insightful webinars and our annual Education Awards. The team has a lot more laid out for the second half of the year, we are hoping to receive the continued support and positive feedback from our members. The team has truly put their minds into some new events and into new and refreshed content on our webinars. Education has always been at the core of IIKZN. Our education chair, Jonathan, and the team have truly taken our content to new heights in these few months so far.

We are giving our members an array of information which is CPD accredited. Whilst we have kept to the industry related content, which is relevant and imperative, we have also included topics on mental health, resilience, mentorship, and other points of interest that relate and support our members personal lives as well. We have identified that these external factors affect our output in our career and have so included it as part of our webinar content.

Our goal this year is to inspire, educate and uplift the insurance industry, bridging the gap between the new knowledge and experience by merging the different generational skills whilst maintaining educating the industry on current affairs and how it affects insurance. I must thank the IIKZN council of 2014 for their inexorable efforts and determination to the institute and its members.

Overview of operational structure

The IIKZN is comprised of 5 teams, headed by the President, Shivani Keshav and the deputy president, Sebastian Reddy. Our team is comprised of our honorary secretary, Imelda Thome Becker, our legal council, Sandile Khoza, treasurer, Kajal Mari and five teams; education, chaired by Jonathan Thompson, sport, chaired by Juweria Bassa, social, chaired by Shalini Jacobs, social Media chaired by Sherria Munsami and membership chaired by Pershni Vencatsamy.

Member benefits & participation

Our membership is available to all those in the industry at a cost of R140 per person, for corporate companies with 50+ members at R120 per person and for non-insurance related service providers at R120 per person, per year. IIKZN membership chair (Pershni Vencatsamy ; pershni.v@one.za.com) or the President (Shivani Keshav; shivani@kairos-risk.co.za) can be contacted to become members, although, anyone may reach out to any team member who will be happy to assist.

The Insurance Institute of KwaZulu-Natal promotes personal growth and mastery, through innovative learning and interactive platforms, acting as a shared point in advancing the interest of our members. Your IIKZN Council invests valuable resources in respect of time, experience and relationships, to provide its members with industry leading opportunities, both professionally and socially.

List of main annual events

Annual Gala Dinner usually held in Oct/Nov

Education Awards – July

Women’s Day Event in August

OMI Quiz Night

Lombard Bowls

Tenpin Bowling



Advancing Insurance Excellence: As CEO of the Insurance Institute of South Africa (IISA)

I'm honoured to reflect on our journey from inception to the present, and our unwavering commitment to advancing the insurance sector locally and globally. Established with a vision to elevate standards, promote professionalism, and foster continuous learning, the IISA has remained steadfast in its mission.

In the ever-evolving landscape of the insurance industry, we stand as a beacon of excellence and innovation, with a steadfast commitment to professional development. The IISA has cemented its legacy as an epitome of industry advancement.

As we navigate through the complexities of the modern world, the need for highly skilled professionals in the insurance sector has never been greater. The IISA recognizes this imperative and is prepared to leave no stone unturned in ensuring that individuals are equipped with the knowledge and skills necessary to excel in their careers.

Our legacy, forged through years of dedication and perseverance, will serve as a guiding light for generations to come. We understand the importance of staying ahead of the curve and strive to leave an indelible mark in the industry through our agility and relevance. At the heart of our mission lies the commitment to deliver value to our stakeholders. Whether it be through cutting-edge training programs, insightful webinars, or strategic partnerships, we are dedicated to providing tangible benefits to all those involved in the insurance ecosystem.

As we look to the future, the IISA remains steadfast in its commitment to fostering a culture of excellence and innovation. We are driven by the belief that by investing in the development of our professionals, we can elevate the industry as a whole and ensure its continued success for years to come.

At the core of our service offerings lies the dedication to our members and the industry at large. Through professional member accreditation, continuing Professional Development (CPD) initiatives, and robust qualification and examination management, we ensure our members maintain the highest standards of knowledge and ethics. Our commitment to providing professional insurance content, coupled with skills development programs and technical training, empowers individuals to thrive in an ever-evolving industry landscape.

One of our proudest endeavors is the IISA Youth Accelerator Programme, aimed at bridging the skills gap in the industry and empowering the next generation of insurance professionals. By nurturing talent and fostering innovation, we lay the foundation for a vibrant and sustainable future for the insurance sector. The African Insurance Exchange Conference stands as a testament to our dedication, as we celebrate its 50th edition this year. This milestone underscores our enduring commitment to facilitating dialogue, sharing insights, and forging ahead as an industry united in purpose and progress.

Collaboration lies at the heart of our approach, exemplified through our affiliation with the Chartered Insurance Institute and partnerships with other organizations within the industry. Together, we amplify our impact and drive positive change across the insurance ecosystem. We continue to push forward in our mission to enhance the value that we deliver to our stakeholders. By constantly evolving and adapting to the changing needs of the insurance landscape, the institute solidifies its position as a leading authority in the sector, ultimately benefiting both its members and the wider community.

Our journey towards excellence is ongoing, and we are excited to continue pushing the boundaries of what is possible in the realm of professional development. With a relentless focus on advancing knowledge, fostering talent, and championing integrity, we stand poised to shape the future of insurance in South Africa and beyond, and leave a lasting legacy for generations to come. Together, let us continue to elevate standards, inspire excellence, and propel the industry to new heights of success.





THE FINANCIAL SECTOR CONDUCT AUTHORITY



Who we are

The FSCA was established to be the dedicated market conduct regulator in South Africa's Twin Peaks regulatory model implemented via the Financial Sector Regulation Act. Our mandate includes all financial institutions that provide a financial product and/or a financial service as defined in the Financial Sector Regulation Act. The FSCA's mandate is expressed through the following strategic objectives:

- Improve industry practices to achieve fair outcomes for financial customers
- Harmonise regulatory and supervisory frameworks
- Accelerate the transformation of the FSCA into a socially responsible, efficient and responsive organisation
- Empower households and small businesses to be financially resilient
- Promote the development of an innovative, inclusive and sustainable financial system
- Act against misconduct to support confidence and integrity in the financial sector

Our Vision

To foster a fair, efficient, and resilient financial system that supports inclusive and sustainable economic growth in South Africa.

Our Mission

The FSCA's mission is to promote an inclusive, customer-centric, and competitive financial sector wherein:

- Financial customers have access to innovative and appropriate products and services and are empowered to make financially capable and informed decisions;
- Financial markets function fairly, effectively, and efficiently; and
- Pro-active and responsive regulation, supervision, and enforcement results in accountable financial institutions.

Our Values

- Excellence - We set high standards for ourselves and strive to perform our functions with professionalism.
- Integrity and Accountability - We are transparent, honest, fair, and consistent in our actions and decisions.
-
- Collaboration - We work together in a spirit of consultation, cooperation, mutual respect, and trust.
- Agility - We respond promptly, innovatively, and smartly to changing needs and circumstances.
- Sustainability - We meet the needs of the present without compromising the ability of future generations to meet their own needs by adopting socially responsible practices.



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THE INSTITUTE OF RETIREMENT FUNDS AFRICA



The Institute of Retirement Funds Africa (IRFA) is a leading industry body that represents and promotes the interests of the retirement sector in South Africa and across the African continent. Established in 1987, IRFA continues the legacy of its predecessor, the Association of Pension and Provident Funds, founded in 1947. With a mission to protect, promote, and advance the interests of retirement funds, IRFA serves as a cornerstone for the industry, advocating for policies that benefit retirement fund members and the broader society.

Our Mission

IRFA is committed to:

- Representing and promoting the interests of the retirement industry across Africa.
- Advocating for favourable policies that enhance the sector's growth and sustainability.
- Providing comprehensive training and educational initiatives for industry professionals.
- Fostering collaboration among stakeholders to address common challenges.
- Championing Sustainable Development Goals (SDGs) to contribute to a better world through the retirement sector.

Core Objectives

IRFA is dedicated to equipping its members with the resources and knowledge needed to make informed decisions that benefit all stakeholders. Our key objectives include:

- Enhancing fund governance and fiduciary responsibility.
- Promoting best practices in member service, education, and compliance.
- Ensuring sustainable investment and a social legacy.
- Championing diversity, equity, and growth within the industry.
- Supporting sustainable ESG initiatives and focused action plans.

Our Strategy

IRFA's strategy centers on aligning with globally recognised Sustainable Development Goals (SDGs) to create a compelling narrative that addresses key challenges in the retirement sector. By focusing on issues such as poverty in old age, gender inequality, and access to quality education for sector professionals, IRFA demonstrates its commitment to making a tangible difference.

Annual Awards Programme

IRFA's prestigious awards programme, Lwela Ukwenza Kahle, has recognised innovation and excellence in the retirement sector for 36 years. Based on world-class standards, it continues to be a respected benchmark in the industry.

Message from the President

"Geraldine Fowler, President of IRFA, extends a strong invitation to the retirement sector to join IRFA's community, emphasising the importance of collaboration under the motto "Better Together."

Governance and Risk Management

In alignment with King IV Principle 4.1, IRFA's Board governs risk and opportunity to support the organisation's core purpose and strategic objectives. We adhere to the Enterprise Risk Management (ERM) ISO 31000 standard, which provides a framework for managing uncertainty and creating value for stakeholders.

Why Join IRFA?

Becoming an IRFA member provides a wealth of benefits for member funds, trustees, principal officers, and service providers:

- **Advocacy & Lobbying:** Influence policy decisions that shape the retirement industry.
- **Learning & Development:** Access accredited educational events, workshops, and seminars.
- **Research & Presentations:** Engage in cutting-edge research and present your insights to industry peers.
- **Networking:** Connect with key players in the retirement sector across Africa.
- **Regulatory Interaction:** Stay informed and updated on legislative changes through direct interaction with regulators and policymakers.
- **Industry Exposure:** Gain visibility and credibility within the continental retirement industry.
- **Leadership Opportunities:** Elect IRFA's leadership and shape the future of the organisation.
- **Community Involvement:** Participate in initiatives that contribute to the social and economic development of the sector.

Get Involved

Join IRFA today and become part of a collective effort to shape a secure and prosperous future for retirement funds, their members, and society at large.

Meet the IRFA Board of Directors

IRFA's governance structure is built on the principles of transparency, accountability, and best practices. The Board of Directors provides oversight and guidance to ensure that the organization meets its corporate and societal responsibilities.

IRFA Board Members



Geraldine Fowler
President



Amanda Khoza
Vice President



Professor Enos Ngutshane
Past President



Nancy Andrews
Executive Board Member



Cheryl Ward
Board Member



Mandla Nkosi
Board Member



Mkuseli Mbomvu
Board Member



Professor JV Du Plessis (Voet)
Board Member

THE SOUTH AFRICAN MOTOR BODY REPAIRERS' ASSOCIATION



About Us

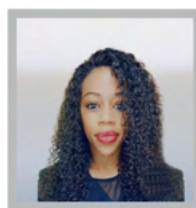
SAMBRA (the South African Motor Body Repairers' Association) is a national body that looks after the needs of almost 1,000 motor body repair businesses across South Africa. Our members repair over 80% of all insured repair claims in the country, and the variety of manufacturer approvals that our members have acquired is proof of the superior standards that we uphold in the panel beating industry.

As a result, our members pride themselves on the quality of both the workmanship and service offered by the technical and administrative staff. These service levels are constantly monitored by SAMBRA' CSI business partners. We are a constituent association within the RMI.

SAMBRA Team



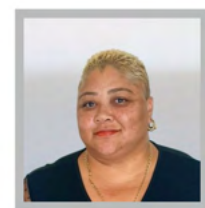
Abie Kriek
Regional Representative



Khulukazi Marambana
Regional Representative



Kevin Abrahams
Regional Representative



Giselle Schoeman
PA to National Director



Mariam Nokuthutha Shabalala
Regional Representative



Shaun Isaacs
Regional Representative



Jacques Viljoen
SAMBRA National Director



IT TAKES 78
SPECIALISTS
TO CHANGE
A SKYLINE

Expertise makes it possible.

Behind every modern marvel is a team of experts who take innovation to the next level. In insurance, having a risk solutions partner that understands your business the way you do is crucial to protect it. With over 105 years of experience and being the leaders in specialist underwriting across a broad range of industries, you can be sure we'll use our technical expertise to offer you quality insurance solutions to protect your business. **Santam. Insurance good and proper.**

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Santam is an authorised financial services provider (FSP 3416),
a licensed non-life insurer and controlling company for its group companies.

What does ASSA do?

The Actuarial Society serves the public interest through regulating and supporting the actuarial profession in South Africa.

We do this through:

- Providing world class education to actuarial students to ensure that those qualifying have achieved high levels of knowledge, competence and professionalism. South African actuarial education is widely acknowledged as being amongst the best in the world.
- Establishing and monitoring standards of professional practice for actuaries.
- Maintaining a rigorous disciplinary process to hold actuaries not upholding professional standards accountable
- Advancing actuarial skill and knowledge in all current fields of actuarial practice while supporting actuaries who bring their skills into wider fields
- Engaging decision makers as an impartial profession focused on the public good on all areas of policy where actuaries can contribute.
- Being an objective voice in making understanding of complex actuarially related issues accessible to the wider public
- Looking for opportunities for South African actuaries to practice both locally and internationally

Goals and vision:

The vision of the Actuarial Society is an actuarial profession of substance and stature, serving, and valued by, our stakeholders as a primary source of authoritative advice and thought leadership in the understanding, modelling and management of financial and other measurable risk.

The goals of the Actuarial Society are to:

- Grow the reputation of the actuarial profession in South Africa as one of substance and stature, serving and valued by our stakeholders.

- Develop the knowledge, expertise and skills of members and grow the reputation of the profession as a primary source of authoritative advice and thought leadership in the understanding, modelling and management of financial and other measurable risk.
- Develop a profession whose professional conduct and discipline meet the highest professional standards.
- Deliver professional member services that are valued by its members.
- Develop the demographic representation of the profession in a way that supports transformation in South Africa.

Membership

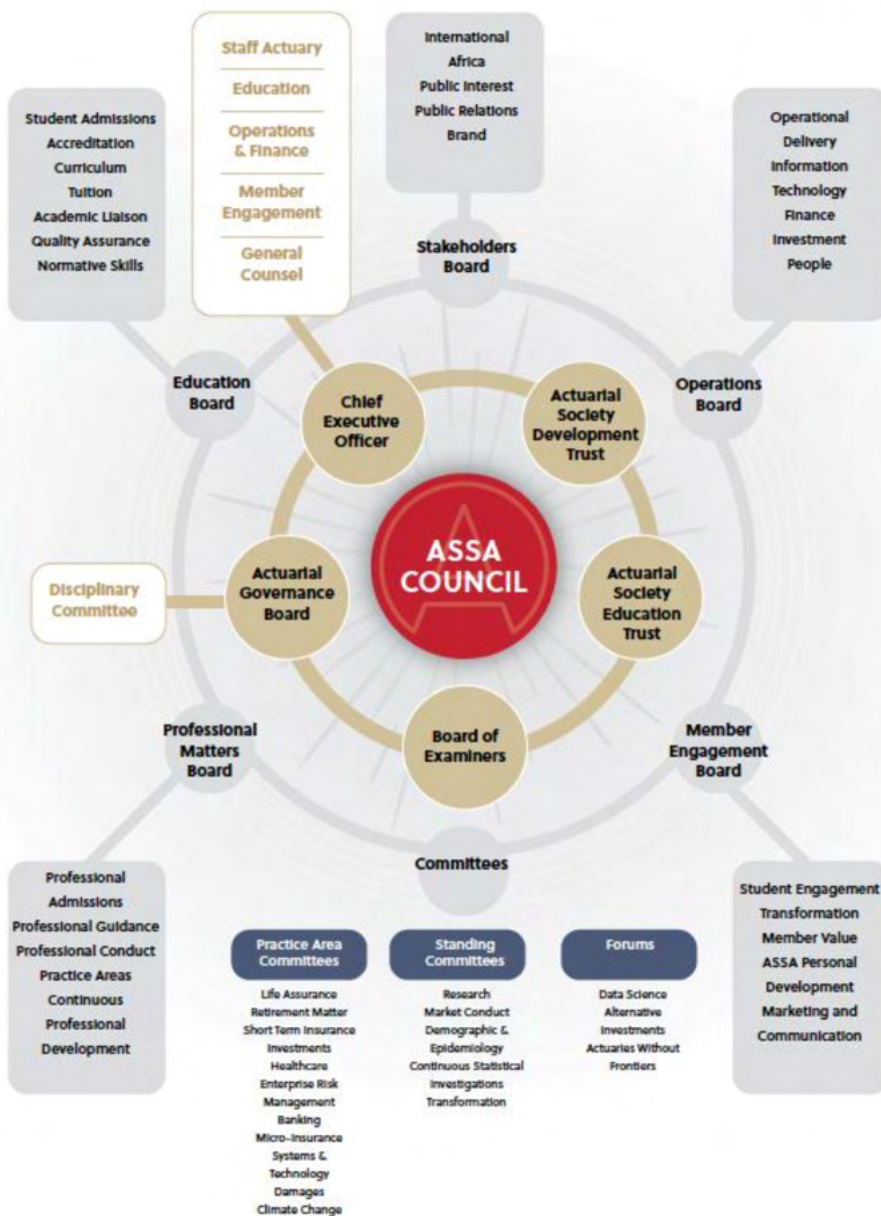
The members of the Actuarial Society of South Africa (“ASSA” or “The Society”) are part of a highly regarded profession. ASSA members who are active in the actuarial profession and in wider fields are in demand and are recognised for their problem solving skills, analytical abilities and their normative and thought leadership training. As a member of ASSA you will be part of an exclusive and sought after career, with the support of a network of elite peers throughout South Africa, the broader continent of Africa and globally.

The actuarial profession is constantly evolving according to the changing world around its existence. The role of actuaries, those journeying towards designated actuarial qualification and those who are affiliated and interested in the profession must align with increasing technology advancement, challenges like climate change and increased globalisation. ASSA provides opportunities for Student and Technical members to develop strong technical, normative, analytical and high levels of professionalism skills. All ASSA members have the opportunity to access strategic business acumen, topical matters in the public interest that will allow for impacts towards improved societal advancements and a successfully led private sector in South Africa.





ACTUARIAL SOCIETY OF SOUTH AFRICA



COUNCIL MEMBERS:

Mr C Economou	President
Mr N Naidoo	President-Elect
Mr S K Albert (co-opted)	
Mr M L Baloyi	
Ms A Kuys	
Ms J Larney	
Ms Mpho Axolile Mtsi	
Mr M Peters	Student Representative
Mr C Raath	
Ms M Ramsamy-Agapitus	
Mr L J Rossouw	
Mr M T Tichareva	
Ms J E van Heerden	
Ms J van Schalkwyk	

ASSA EXECUTIVE COMMITTEE IN ATTENDANCE:

Ms M Abrahams	Member Engagement Executive
Mr N Fourie	Staff Actuary
Mr I Y Mahomed	Education Executive
Mr M G McDougall	Chief Executive
Ms M Palanduz	Finance and Operations Executive

ACTUARIAL GOVERNANCE BOARD:

Mr M Lowther	Chair, Actuarial Society of South Africa
Ms N Kader	The South African Institute of Chartered Accountants
Mr J Mort	Financial Sector Conduct Authority
Adv L Sigogo SC	General Council of the Bar

EDUCATION BOARD MEMBERS:

Mr N Naidoo	Chair
Mr J Cooper-Williams	Chair: Board of Examiners
Prof R M Harris	
Ms N Ibrahim	
Prof S C Jurisich	
Ms J Larney	
Ms T Mcizana	
Mr C Raath	
Prof P G Slattery	

Mr P J Temple
Mr M T Tichareva
Mr C van Son
Ms M Venter
Mr E P Welz
Ms J Wilson
Mr P A Withey

STAKEHOLDERS BOARD MEMBER:

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Mr R J Burger	
Mr M M du Toit	
Mr C Economou	President
Mr N Naidoo	President-Elect
Ms K Morule	International Committee: Africa
Ms M Ramsamy-Agapitus	
Mr A J Warren	
Mr P A Withey	International Committee: Outside Africa and IAA

PROFESSIONAL MATTERS BOARD MEMBERS:

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Mr M L Baloyi	
Mr M T Mutlanyane	
Mr D J Park	
Ms N M Patchett	
Mr C Raath	
Mr H N van der Colff	
Mr P K Zondagh	

OPERATIONS BOARD MEMBERS:

Ms J van Schalkwyk	Chair
Mr L de Jager	
Mr P J Swanepoel	



MEMBER ENGAGEMENT BOARD MEMBERS:

Ms M Ramsamy-Agapitus	Chair
Mr L S Balshaw	
Mr N K Chisulo	
Mr C Economou	President
Mr C S Hammond	
Ms A Livingstone	
Ms K P Makupu	
Mr M Muteto	
Mr N Naidoo	President-Elect
Ms M K Zimba	

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THE INSURANCE INSTITUTE OF THE WESTERN CAPE



About the IIWC:

The insurance institute of the Western Cape (IIWC) was established in 1898. It is the oldest insurance institute in South Africa and possibly Africa. Formally known as the Insurance Institute of the Cape of Good Hope it has an unbelievably rich history within our community.

It was initially established by dynamic professionals within the Western Cape short term community, who were passionate about our industry and wanted to create a platform for like-minded peers to connect, share and grow.

Website: www.iiwc.co.za

Email: info@iiwc.co.za

The IIWC team:



Robyn Carter

President

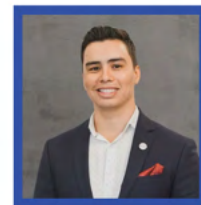
Regional Manager: Coastal, Lombard Broker Partners



Chandree-Lee Stemmers

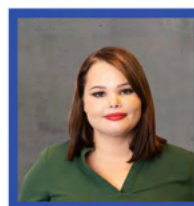
Deputy President

Portfolio Manager, STP Insurance Brokers



David Chow

Immediate Past President
Engineering Manager, Bryte Insurance Company



Aniek Nel-Stewart

Administrator



Monique Walker-Randall

Head of Events
Relationship Manager :Western Cape - Strategic Insurance Systems



Caryn Solomons

Events
Marketing Manager, Old Mutual Insure



Gail Lemon
Head of Brand and Media
Broker Consultant, Western Insurance
Company



Dale Abrahams
Brand and Media
Marketer, Mirabilis Engineering
Underwriting Specialists



Corrine Schreuder
Brand and Media
Claims Specialist, The Liability Company



Lwando Goxo
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Reinsurance Underwriting Analyst Santam
Re



Shaun Mngomezulu
Treasury
Reinsurance Financial Accountant Santam

THE FINANCIAL PLANNING INSTITUTE OF SOUTHERN AFRICA



Our History

The Financial Planning Institute of Southern Africa NPC (FPI) is a prominent professional membership organisation dedicated to the promotion and advancement of the financial planning and advice profession in South Africa. It is recognised as a leading authority in the profession, with a strong focus on setting high professional competency standards, providing education and training, and fostering professional development.

Established in 1981 as the Institute for Life and Pension Advisors (ILPA), FPI evolved over the past four decades to who FPI is today. Today, FPI operates as a non-profit organisation, serving South Africa as the only standard-setting professional body for the financial planning and professional advice profession in the financial services sector. Our standards are based on global best practice standards as set by the Financial Planning Standards Board (FPSB).

As the licensing authority for the CFP®/CERTIFIED FINANCIAL PLANNER® designation in Southern Africa, FPI ensures the adherence of its members to the highest levels of professional and ethical standards. The CFP® designation is internationally recognised and serves as a testament to expertise in financial planning.

FPI also grants financial advice professional designations, such as the FSA® /FINANCIAL SERVICES ADVISOR® and RFP® /REGISTERED FINANCIAL PRACTITIONER® designations, which offer specialised recognition and expertise in specific aspects of the professional financial advice arena.

A wide range of services and benefits are provided by FPI to its members, including continuous professional development opportunities, access to industry resources and tools, networking events, and a platform for knowledge-sharing and collaboration. FPI fosters a supportive professional community that encourages growth, knowledge exchange, and adherence to the highest ethical standards.

Our Vision & Mission

Vision

Professional financial planning and advice for all.

Mission

The FPI's mission is to advance and promote the pre-eminence and status of financial planning and advice professionals, while at all times acting in the interests of the society (community, constituency) whom the profession serves, by:

1. Improving the quality and accessibility of professional financial planning and advice for all in Southern Africa;
2. Acting as advocate for professional financial planning and advice, building a recognition of the importance and need for such planning and advice by the public;
3. Providing a framework within which members can achieve qualifications and maintain competence to create greater value for their clients, practices, and employers;
4. Ensuring that members maintain the highest ethical standards in the pursuance of their profession;
5. Taking a leadership role within financial services by providing balanced, credible input and commentary to government and the public and
6. Facilitating diversity and inclusion within the financial planning profession.



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www.ssp-worldwide.com

THE INSTITUTE OF RISK MANAGEMENT SOUTH AFRICA



The Institute of Risk Management South Africa (IRMSA) is the professional body for risk management in South Africa, recognised by the South African Qualifications Authority (SAQA). IRMSA represents individuals and companies committed to enhancing the Risk Management discipline. IRMSA serves aspiring risk practitioners, risk professionals and decision-makers in southern Africa.

We are dedicated to advancing the risk management profession and accreditation through research, promotion, education, upliftment, training, guidance and strong relationships with other Institutes and Associations. We promote and support the interests of our members and protect the public interest.

The Institute is a not-for-profit professional Body registered with the South African Qualifications Authority (SAQA), with perpetual succession capable of suing and being sued in its own name. The Institute can perform such acts as are necessary for or incidental to the achievements of its objectives and the exercise of its powers, or the performance of its functions and duties, under IRMSA Constitution or any statute of the Republic of South Africa.

OUR VISION

To be the leader in risk management excellence

OUR MISSION

We will empower, advocate and be a centre of excellence for advancing risk management in Africa and beyond.

OUR VALUES

IRMSA values are espoused in IRMSA Constitution as the foundation and define the organisational culture that is being developed and provide guidance on “how” we intend to deliver on its mission.

- Professionalism
- Collaboration
- Innovation
- Excellence
- Sustainability

In fulfilling its primary mandate, for the period 2024-2027, IRMSA will focus on achieving the following strategic results:

1. Growing member value, retaining members, and growing membership.
2. Provide technical guidance and thought leadership (best and next practice).
3. IRMSA is recognised as the leading voice of risk management in South Africa.
4. Professionalising risk management to benefit the risk profession and risk professionals in Africa and beyond.
5. Enhanced presence amongst the youth.
6. To increase awareness of the risk management discipline by establishing and actively supporting appropriate local representation in selected countries.
7. Enhanced presence in the Public Sector.
8. Providing training in risk management that enables IRMSA’s professionalisation, education, and membership value strategies.
9. Strengthening and leveraging IRMSA’s global partnerships (IFRIMA network).
10. Strengthening and leveraging IRMSA’s national partnerships.





IRMSA Board Members



Bheki Gutshwa
President
Risk Eyes Solutions, University of Pretoria



Nicola Comninos
1st Vice President
Purple Group



Peter Links
2nd Vice President
PwC



Wilna Meiring
Honorary Treasurer
Vodacom



Nancy Chadehumbe
Honorary Secretary
Theta Risk Strategy



Dr Mpho Modisane
Board Member
Airports Company South Africa



Sanjay Bhana
Board Member
Eskom



Alex Russell
Board Member
Sasol



Lerato Lehabe
Board Member
Standard Bank Group



Quiniso Mthembu
Board Member
JSE



Nokukhanya Mlanduli
Co-optee
Standard Bank



Tom Gichuhi
Co-optee
North West University



Michael Davies
Co-optee
Pax Resilience

THE ASSOCIATION FOR SAVINGS AND INVESTMENT SOUTH AFRICA



WHO WE ARE:

ASISA is a non-profit company formed in 2008 to represent the savings, investment and insurance industry that contributes trillions of rand to South Africa's economy.

ASISA's Broad-Based Black Economic Empowerment verification status is a Level One Contributor with Empowering supplier status. This provides ASISA with a 135% Recognition Level in terms of the Amended Financial Sector Code.

OUR APPROACH

ASISA's aims are to strategically direct the future of the South African savings, investment and insurance industries - without any bias through:

- Influence - Only the most senior representatives of the member companies are represented on our Board.
- Democracy - We subscribe to one organisation, one vote to ensure equality of representation

OUR STRATEGY

We recognize that to ensure our industry remains relevant and sustainable, we need to deliver solutions that meet the developmental needs of our country. As such, we are aligned with government's global and local regulatory objectives to reduce inequality, protect consumers and improve investment and savings behaviour

OUR MISSION

To promote a culture of savings and investment in South Africa by:

- Building a transformed, vibrant, and globally competitive financial sector.
- Actively participating in education, transformation and social development.
- Encouraging South Africans to save.



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Rethink Insurance

- Promoting transparency and disclosure.
- Focussing on the consumer.
- Encouraging ethical and equitable behaviour.
- Collaborating with Government to:
- Achieve level playing fields and healthy competition.
- Engage on policy and regulatory issues.

ASISA Board of Directors



Iain Williamson
Chairman
Chief Executive Officer, Old Mutual



Mahesh Cooper
Deputy Chairman
Chief Operating Officer, Allan Gray (Pty) Limited



Anton Pillay
Chief Executive Officer, Coronation Fund Managers Limited



Bridget Mokwena-Halala
Chief Executive Officer, Assupol Life Limited



Dawie De Villiers
Chief Executive Officer, Alexander Forbes Group Holdings Limited



Eugene Strauss
Managing Executive, Absa Life Limited



Fatima Vawda
Managing Director, 27four Investment Managers (Pty) Limited



Francois Gouws
Chief Executive Officer, PSG Konsult Limited



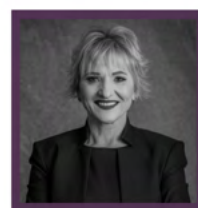
Hylton Kallner
Chief Executive Officer, Discovery Life



Iolanda Ruggiero
Group Managing Executive, Nedbank Wealth



Izak Smit
Chief Executive Officer, Professional Provident Society Insurance Company Ltd



Jeanette Marais
Group CEO, Momentum Metropolitan Holdings Limited



Lee Bromfield

Chief Executive Officer, Firstrand Life Assurance Limited



Malungelo Zilimbola

Chief Executive Officer, Mazi Asset Management (Pty) Limited



Marius Botha

Interim Chief Executive Officer, M&G Investments Southern Africa (Pty) Limited



Paul Hanratty

Group Chief Executive Officer, Sanlam Limited



Roland Greaver

Chief Executive Officer, Camissa Asset Management (Pty) Limited



Shaheen Ebrahim

Chairman, Oasis Group Holdings (Pty) Limited



Sibusiso Mabuza

Chief Executive Officer, Aluwani Capital Partners (Pty) Ltd



Thabo Khojane

Managing Director, Ninety One South Africa (Pty) Limited



Willem Lategan

Group Chief Executive Officer, Hollard Life Assurance Company Ltd



Willem Venter

Chief Executive Officer, Prescient Holdings (Pty) Limited



Yuresh Maharaj

Chief Executive, Liberty Holdings Limited

THE FINANCIAL INTERMEDIARIES ASSOCIATION OF SOUTHERN AFRICA



About the FIA:

Our primary purpose is to guard, develop, promote, and represent professional advisory and intermediary businesses in the financial services industry.

Vision

To be a trusted source and preferred voice for advisors and intermediaries in South Africa.

Mission

The FIA exists to guard, develop, promote, and represent professional advisory and intermediary communities, that work together to secure a sustainable future for advisory businesses, for the benefit of clients and all stakeholders in the financial services industry.

Core Values

Respect, Credibility, Professionalism, Commitment and Passion.

The FIA's core strategic objectives are:

- Professional and Organizational Development will focus on skills and business development, consumer education and transformation.
- Advocacy and Representation will focus on building capacity in our regulatory department to influence and guide policy and regulatory developments in a constructive manner that leads to positive outcomes for stakeholders.
- Financial Sector and Market Intelligence will assist in obtaining relevant information and interpret data to engage stakeholders in a meaningful manner.

HISTORY OF THE FIA

The Financial Intermediaries Association of Southern Africa (FIA) was established on 1 January 2008 following a two-stage merger with the dominant intermediary representative bodies in existence in South Africa at the time.

- First – the South African Financial Services Intermediaries Association (SAFSIA) merged with the Independent Broker Council (IBC) to form the FIA.
- Second – some six months later – the Life Underwriters Association of SA (LUASA) merged into the FIA structure.

The merger was the culmination of a dream for a unified voice to represent intermediary interests to all financial services stakeholders throughout South Africa.

The FIA Board of Directors is elected by members. We operate nationally in four regions through 25 branches.

FIA Board Members



Lizelle van der Merwe
Chief Executive Officer



Butsi Tladi
President



Ronald King
Vice President



Theoniel McDonald
Director



Dr Nolwandle Mgoqi
Director



Peter Olyott
Director



Lara Wild
Director



Gericke du Plessis
Regional Director: Northern Region



Dryden Dougherty
Regional Director: Coastal Region



Caron Whitfield

Regional Director: Rand Region



Greg Setzkorn

Regional Director: Central Region ; Chair:
Healthcare Exco



Zahir Anter

Chair: Employee Benefits



Rob Lansdell

Chair: Education & Training



Isobel Rohwer

Chair: Advisory Council & Membership



Errol Masinga

Chair: Transformation



Gerhardt Meyer

Chair: Financial Planning



Barry Taylor

Chair: Non-Life Exco



George Dell

Chair: Discretionary Investment

Africa



THE ORGANIZATION OF EASTERN AND SOUTHERN AFRICA INSURERS



Organisation of Eastern &
Southern Africa Insurers

The Organization of Eastern and Southern Africa Insurers is a member-based insurance organization that aims to promote the business and practice of insurance across Eastern and Southern Africa.

The principal activity of the Organization of Eastern and Southern Africa (OESA) is to encourage and enhance co-operation in the field of insurance and reinsurance and their related activities among companies operating in the Eastern and Southern Africa Region.

History of OESA

The Organization of Eastern and Southern Africa (OESA) was formed in 1973 as a result of the initiative of eight insurance companies in the East and Southern Africa region.

The eight founding insurance companies include: Kenya National Reinsurance Corporation, Kenya; Zambia State Insurance Corporation Ltd, Zambia; Kenya National Insurance Company, Kenya; Jubilee Insurance Company Ltd; National Insurance Corporation of Tanzania Ltd, Tanzania; National Insurance Corporation of Uganda Ltd, Uganda; Pan African Insurance Company Ltd, Kenya; Reinsurance Company of Mauritius, Mauritius.

From the founding membership of eight companies from five countries, OESA has grown and currently has 135 member companies from countries in and out of the region.

Our Mission

The mission of the Organization of Eastern and Southern Africa (OESA) is "To provide a forum for promoting, expanding and developing insurance business."

Our Vision

The Vision of the Organization of Eastern and Southern Africa (OESA) is "To be one of the leading global forum for promoting insurance business."



Management Board



Dr. Patrick Nyamemba Tumbo

OESAI CHAIRPERSON
Group CEO - Sanlam Kenya Plc



Ms Rose Wanda

BOARD MEMBER REPRESENTING KENYA
OESAI Secretary General



Mr Newton Jazire

GROUP CEO, BOTSWANA INSURANCE
HOLDINGS
Group CEO, Botswana Insurance Holdings



Mr Dawit Gebreammanuel Gofneh

BOARD MEMBER REPRESENTING
ETHIOPIA
CEO, Ethiopia Reinsurance Company



Jean-Alain Francis

CHIEF EXECUTIVE OFFICER
EIIGeo Reinsurance



Janfar Abdulai

BOARD MEMBER REPRESENTING
MOZAMBIQUE
Chairman of the Board of Directors - EMOSE



Mr John Uusiku

MANAGING DIRECTOR
NASRIA, Namibia



Alex N. Bahizi

MANAGING DIRECTOR
BK General Insurance Ltd



Dr. Ben Kajwang

CHAIR - HR COMMITTEE
CEO - College of Insurance Nairobi, Kenya



Ms Georgette Capricieuse

INTERIM CHIEF EXECUTIVE OFFICER
Sacos Insurance Group



Elia Kajiba

BOARD MEMBER REPRESENTING
TANZANIA
CEO - Association of Tanzania Insurers



Ronald Musoke

CHIEF EXECUTIVE/ PRINCIPAL OFFICER
Uganda Reinsurance Company



Mr. Solomon Mavuka
OESAI BOARD VICE CHAIRPERSON
Managing Director - Minerva Re



Mr Zamokuhle Ngcobo
GENERAL MANAGER
ERIC, Eswatini



Mr. Paulos Tecleab
BOARD MEMBER REPRESENTING
ERITREA
Acting General Manager/CEO - NICE



Mrs. Madeleine Nang'ayo
BOARD MEMBER REPRESENTING KENYA
Regional Director & CEO - Ghana
Reinsurance PLC



Alice Chieza Shumba
BOARD MEMBER REPRESENTING
ZIMBABWE
Managing Director, FBC Insurance



Jephitha Gwatipedza
BOARD MEMBER REPRESENTING
ZIMBABWE
Chief Operating Officer at ZEP-RE (PTA
Reinsurance Company) Zimbabwe



Dr Phocas Nyandwi
REGIONAL DIRECTOR
Africa Reinsurance

Alternative Board



Frederick Madzikatire
GENERAL MANAGER - CORPORATE &
SPECIALIST LINES
Hollard International



Francis Munuve Nzwili
ALTERNATE BOARD MEMBER
REPRESENTING BOTSWANA
Managing Director - Continental
Reinsurance Botswana subsidiary



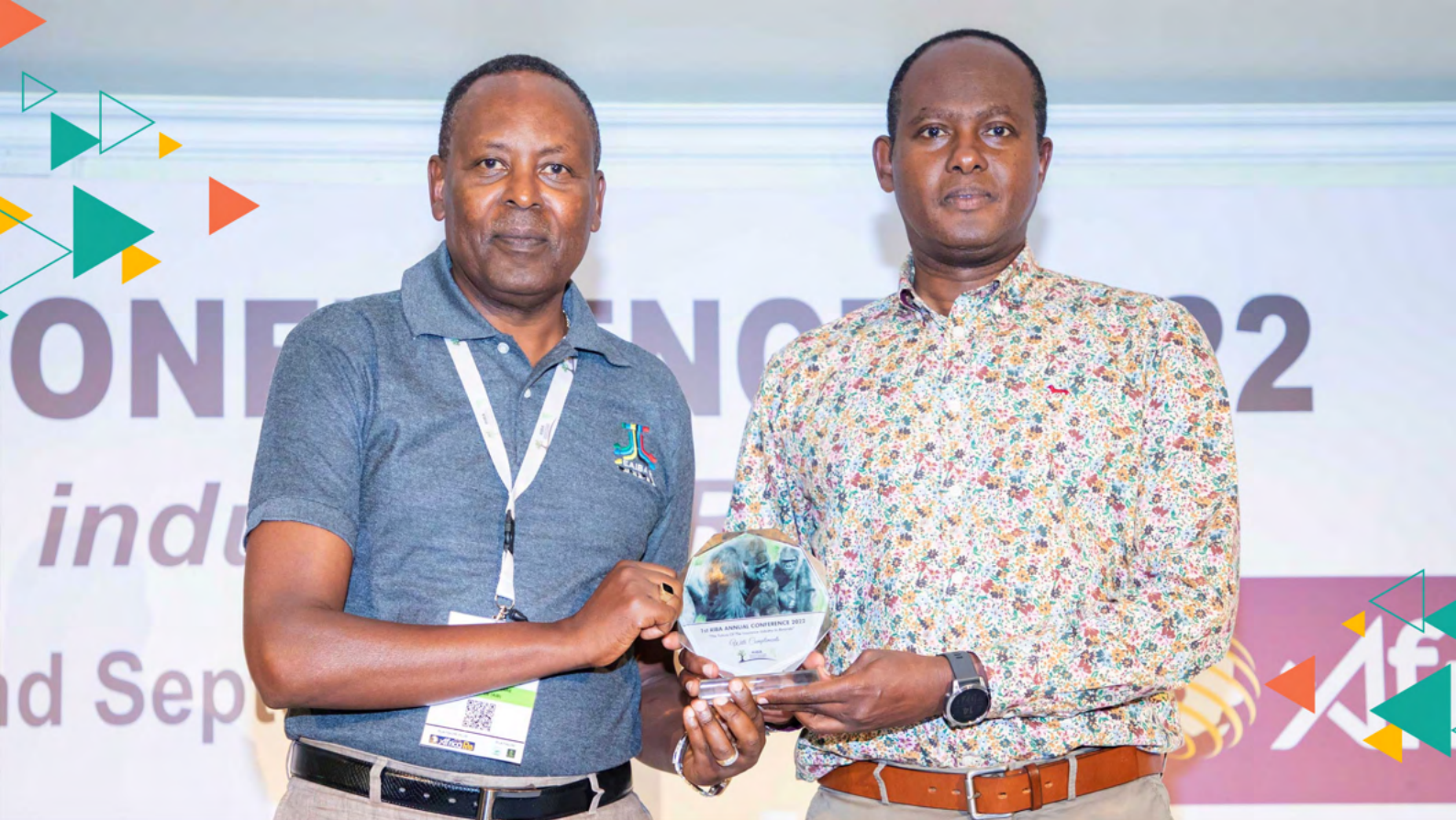
Mrs. REGINE AKAYEZU
ALTERNATE BOARD MEMBER
REPRESENTING RWANDA
Regional Director - SOCIETE COMMERCIALE
GABONAISE DE REASSURANCE (SCG-RE)

The Members of the Rwanda Insurance Brokers Association (RIBA), would like to congratulate the African Insurance Organisation (AIO) on holding their 50th Conference and General Assembly. This is indeed an amazing accomplishment on the part of AIO, who have become a centre of competence and an advocate for the needs of the African Insurance Industry.

As RIBA we recognise that the AIO conferences have enabled the power of partnerships to shine through, and the conferences have highlighted the importance of collaboration. In this ever evolving world, it has become more imperative to develop partnerships as they enable:

- The promotion of dialogue and mutual learning amongst key stakeholders of the insurance sector in order to identify key challenges in the Insurance Industry through the diverse AIO membership.
- Enable us to equip young industry players to take up leadership within their sector and/or organisation through the membership of the insurance training centers.
- Working together to rethink risk, looking at the emerging risks, new risk assessment methodologies, innovation etc – this has become reality through the AIO bodies.
- Working together to enhance customer experience
- Working together to reach the unserved or untapped markets and improve insurance penetration – there is a specific body focused on the micro- insurance, and this has become a mandate of the various governments, regulators and insurance players to ensure that insurance is able to reach the previously untapped markets.
- Working together to serve our communities better – insurance for social impact
- Working together to promote equity, diversity and inclusion

Through AIO we have seen the above become reality, as AIO continues to fulfil its mandate and actively listen to members and implement relevant strategies to ensure that African Insurance Market thrives. We once again wish to congratulate the AIO for this huge milestone and look forward to continue benefiting from the work undertaken by the organisation.



The African Insurance Organisation (AIO) offers a range of services designed to support and develop the insurance industry across Africa. These services include:

1. Capacity Building and Training: Providing educational programs, workshops, and seminars to enhance the skills and knowledge of insurance professionals and regulators.
2. Research and Development: Conducting research and producing reports on industry trends, challenges, and opportunities to inform and guide stakeholders.
3. Networking and Collaboration: Facilitating connections and partnerships among insurance companies, regulators, and other industry players through conferences, meetings, and forums.
4. Advocacy and Representation: Representing the interests of the insurance sector in policy discussions and working with governments and regulatory bodies to shape favorable insurance policies.
5. Technical Assistance: Offering support and guidance on technical and operational issues within the insurance industry to improve practices and efficiency.
6. Standards and Best Practices: Promoting the adoption of international standards and best practices to enhance the quality and reliability of insurance services across the continent.

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ASSOCIATION OF KENYA PROFESSIONAL INSURANCE AGENTS



ASSOCIATION OF KENYA PROFESSIONAL INSURANCE AGENTS DOCUMENTATION FOR THE EDITORIAL COVER:

Dear COVER Editorial Team,

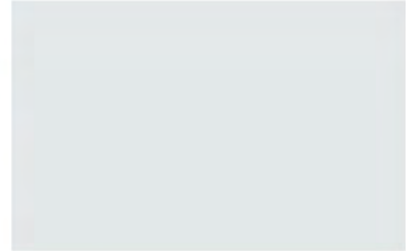
As Chairman of the Association of Kenya Professional Insurance Agents (AKPIA), I am honored to present our annual update for this year's COVER Insurance Association Directory. Our association remains steadfast in advancing the interests of insurance agents across Kenya, focusing on improving professional standards and delivering significant benefits to our members.

Over the past year, AKPIA has achieved notable progress. We have been instrumental in resolving unpaid claims from underwriters, reinforcing our commitment to our members and enhancing their client relationships. Our Group Life Assurance scheme has been particularly successful, demonstrating our dedication to providing essential protection for our members and their families.

In our ongoing effort to ensure fair compensation, we have negotiated over 500 cases since our inception, with 16 major resolutions in the past year alone. These efforts have significantly improved our members' financial conditions within the industry. Our emphasis this year has been on comprehensive professional development. We collaborated with APA Insurance Ltd to offer NSSF Tier 2 training sessions, focusing on our members' growth and financial planning.

Additionally, we conducted specialized training on the Electronic Tax Invoice Management System (eTims) to keep our members updated with the latest tax regulations. We also partnered with the Insurance Regulatory Authority (IRA) for virtual training sessions, further enhancing our members' industry knowledge and skills. Looking forward, we are committed to continuing our advocacy, expanding training programs, and developing strategic partnerships.

Our mission is to create enduring value for our members and contribute to a robust and inclusive insurance sector in Kenya. Our mission is to enhance representation and create value through advocacy for improved opportunities. We aim to inspire consumer confidence through our professionalism, bridging the gap between industry stakeholders and our members.



Our core values include professionalism, respect, integrity, accountability, and confidentiality. We promote professional development by offering training and enforcing a high code of conduct. We advocate for efficient service delivery and support our members by addressing both professional and personal needs. We ensure members are aware of their legal rights and offer networking opportunities to foster community and collaboration. Additionally, we formulate policies that enhance opportunities and lobby for improved terms and conditions of service for insurance agents.

AKPIA's operational structure includes an Executive Committee overseeing day-to-day operations, a Training and Development Division focused on education, an Advocacy and Compliance Unit for policy engagement, and a Membership Services Department for member support. Members benefit from access to training programs, industry advocacy, networking opportunities, group insurance schemes, and regular industry updates.

We encourage members to actively participate in training sessions, engage in advocacy efforts, and take advantage of networking opportunities at our events. We also invite contributions to discussions aimed at improving the insurance sector. This year's notable events include our Annual Conference in November, quarterly training programs, member networking events, and advocacy workshops with policymakers.

AKPIA remains dedicated to supporting and empowering insurance agents in Kenya. Our achievements and initiatives reflect our commitment to professionalism, integrity, and continuous improvement. We anticipate another year of growth and success in the insurance industry.

Thank you for your attention and support.

Sincerely, Mr.Clifford Omondi Ochieng,

National Chairman, Association of Kenya Professional Insurance Agents

RWANDA INSURANCE BROKERS ASSOCIATION



Purpose:

Rwanda Insurance Brokers Association (RIBA) is the umbrella organization for insurance brokers in Rwanda. The organization was formed to be able to ensure a high level of professionalism and integrity amongst members while advocating for consumer protection, lobbying stakeholders for policies and regulations which are internationally acceptable and conducive for both local and international insurance markets.

Objectives of RIBA:

- Promoting the development and expansion of sound insurance brokerage activities in Rwanda.
- Keeping under surveillance any legislation affecting the profession, and promoting, supporting, and assisting in the lawful implementation of legislation for the common good of the Association, its members, and the general public.
- Encouraging and influencing the enactment of legislation in Rwanda that promotes smooth operations of insurance and re-insurance broker businesses in Rwanda.
- Establishing and enforcing rules, regulations, by-laws, professional standards, and codes of conduct to promote and safeguard the interests of the profession.
- Receiving and hearing complaints, disputes, and claims related to members and the public, and setting up or forming committees to handle such issues.
- To collect relevant information and data in relation to Association, for use by Association, the relevant governmental statutory authority and the general public;
- To organize conferences or seminars, locally or abroad, for its Members and for the general public in relation to matters pertaining to the profession;
- Maintenance of constant dialogue with the Insurers' Association, Loss adjusters and other organizations within the insurance industry with the view of fostering the objects of the Association and its members.
- To represent the views of the members through the Association as a body to the Government, Quasi-Government and private bodies.
- To organize and arrange social and educational activities for the benefit of the members, their employees and the public.

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+250 786 323 732

+250 788 304 304

info@riba.rw

Committee members



Mrs. Mendies Mhiribidi
President



Dr. Ben Karenzi
Vice President



Ms. Alice Numuhire
Treasurer



Mr. Valens Habimana
Secretary



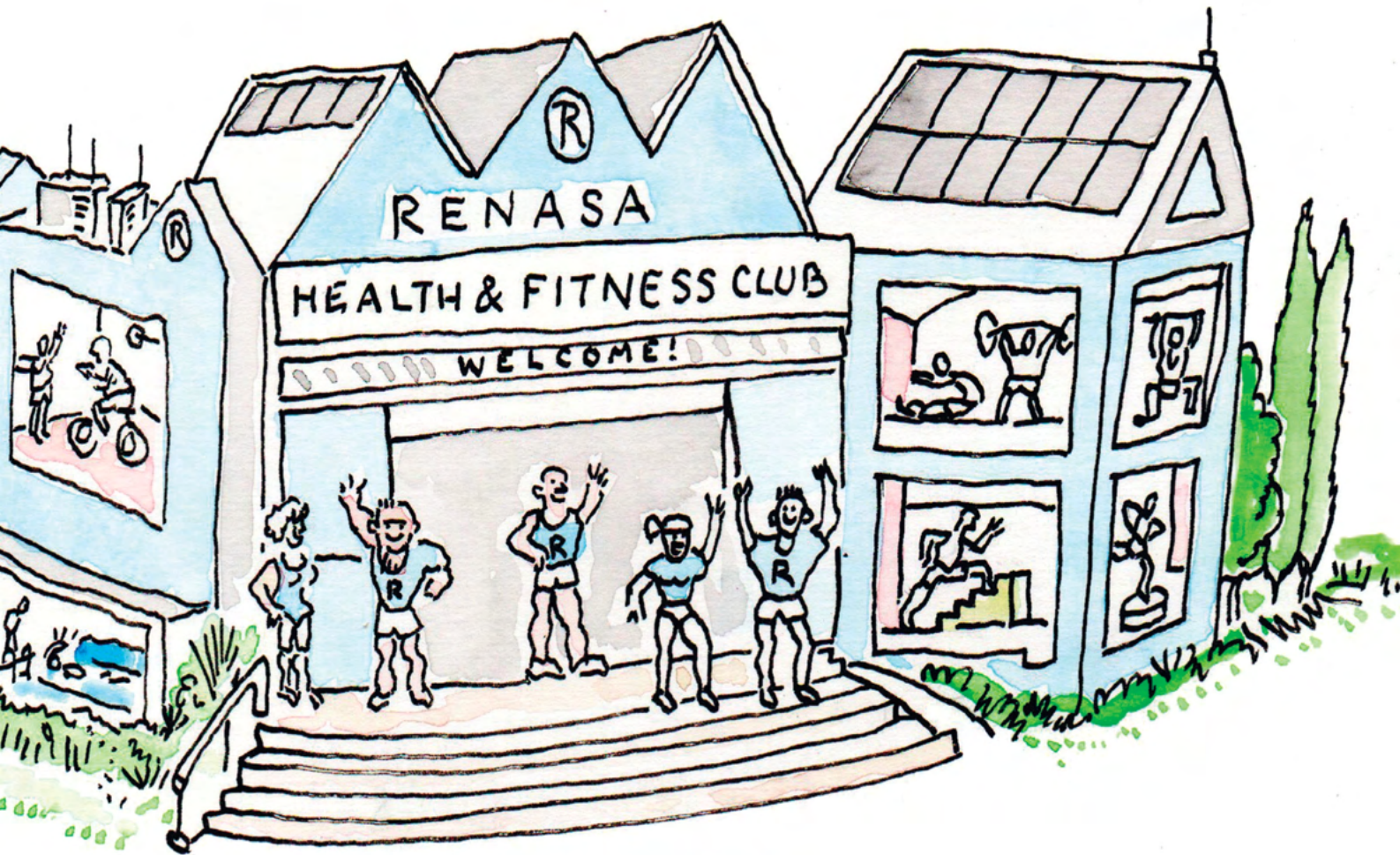
Mr. Roland Kifory
Advisor



Mr. Mubiligi K. Jean-Pierre
Advisor



Mr. Dieudonné Mbonigaba
Auditor



**RENASA'S LOOKING
BETTER THAN EVER, ROGER.**

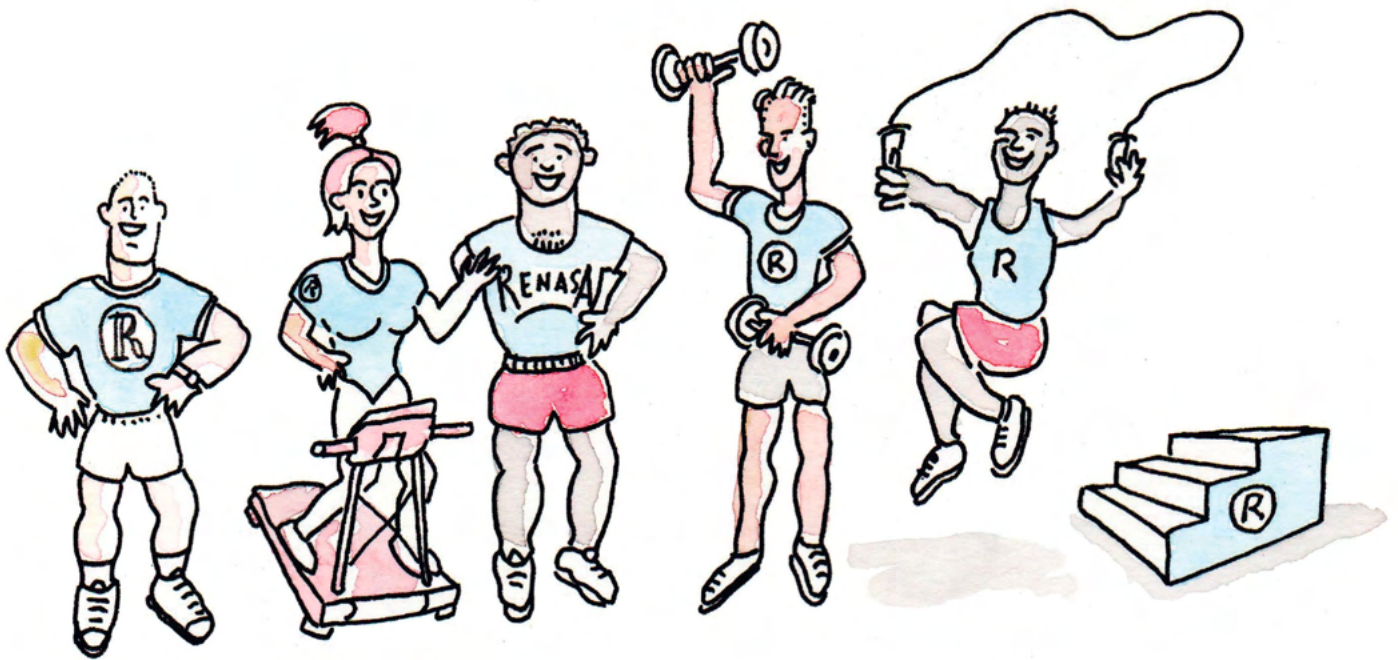


**NOW THAT THEY'VE PUT ON
MORE MUSCLE, ARCHIE, THEY
CAN REALLY HELP US BE EVEN
MORE COMPETITIVE!**



Renasa has always been the brokers' best friend.
Our entire business focus is exclusively on helping our intermediaries outcompete their competitors.

Now, as part of TIH, South Africa's powerful insurance group,
we commit to do even more for our brokers.



**ROGER, THEY
SURE ARE SOLID.**

**RENASA'S ALWAYS BEEN A
SAFE PAIR OF HANDS FOR US,
BUT NOW THEIR STRENGTH
AND STABILITY IS NEXT LEVEL.**



- Renasa is now proudly part of TIH, a successful international financial services institution.
- GCR has now further upgraded Renasa's national strength rating to A, reflecting support from TIH.
- Furthermore, GCR's outlook is for "Renasa's earnings to further complement capital injection(s) from TIH, enhancing the insurer's solvency and liquidity level".



THE BROKER'S *even better* BEST FRIEND

INSURANCE INSTITUTE OF KENYA



The IIK serves as the umbrella body for insurance professionals in Kenya, recognized by the Insurance Regulatory Authority as the industry professional body. Plans are underway to confer legal recognition status to the Institute, highlighting our commitment to advancing insurance professionalism in the country.

The Institute's principal decision-making body, the Executive Council (EC) led by the Director, assisted by the Deputy Director, oversees and finalizes decisions based on recommendations from our five committees:

1. Member Services,
2. Public Relations,
3. Knowledge Development,
4. Legal Affairs and Professional Standards, and
5. Finance, Procurement, and Investment. These committees, led by the Convenors, play a vital role in shaping the direction and standards of our industry.

At the Insurance Institute of Kenya (IIK), we believe that the growth and sustainability of our industry depend on relationships, community, and cooperation. As we navigate an ever-evolving landscape, our collective vision remains steadfast: ensuring the financial well-being of our clients.



The IIK has long been a cornerstone of the Kenyan insurance industry, fostering professional development, ethical standards, and industry excellence. We are committed to enhancing the knowledge and skills of our members through continuous education, certification programs, and networking opportunities. Our mission is to equip insurance professionals with the tools they need to navigate challenges and seize opportunities, ultimately contributing to a resilient and robust industry.

In the spirit of collaboration, we actively engage with other industry associations and stakeholders to share insights, address common challenges, and drive innovation. Together, we strive to create a supportive environment that encourages growth and development for all members.

As we look to the future, our focus remains on promoting professionalism, advancing industry standards, and advocating for the interests of our members. We invite all industry participants to join us in this journey, contributing their expertise and energy to our shared goal of financial security for all Kenyans.

Member Benefits:

1. Continuous Professional Development (CPD): Access to CPD programs and certification courses.
2. Networking Opportunities: Regular events and forums to connect with industry peers.
3. Resources: Exclusive access to industry research, publications, and best practices.
4. Advocacy: Representation on key industry issues and policy advocacy.
5. Career Support: Job boards, career guidance, and mentorship programs.

How Members Can Contribute and Participate:

1. Volunteer: Join our committees or volunteer at events.
2. Share Knowledge: Contribute to our publications or lead a seminar.
3. Engage: Attend events, workshops, and conferences.
4. Network: Connect with peers through our online forums and social media groups.

List of Main Annual Events

1. Annual Insurance Conference: A premier event bringing together industry leaders to discuss trends, challenges, and innovations.
2. Professional Development Programs: Regular programs covering various topics relevant to insurance professionals.
3. Member Networking Platforms: Informal gatherings to foster relationships and share insights such as IIK Golf Tournament.
4. The IIK Quiz Tournament

ASSOCIATION OF KENYA INSURERS



Who we are

The Association of Kenya Insurers (AKI) was established in 1987 as an independent non-profit making consultative and advisory body for insurance industry. The Association currently has 55 members and 4 associate members. Our role encompasses promoting cooperation among our members, protecting and advancing their common interests, raising public awareness about insurance, conducting market research, and building industry capacity.

Our Vision

"To be the leader in championing insurance growth and excellence globally."

Our Mission

"To champion an enabling environment that promotes growth and excellence in the insurance industry."

Our Values

Agility
Innovation
Confidentiality
Integrity
Professionalism
Collaboration



AKI Board Members



Mr. Nixon Shigholi
Chairman



Mr. George Nyakundi
Deputy Chairman &
Chairman Life Insurance Council



Angela Kamau
Deputy Chairman



Catherine Karimi
Board Member



Dr. Peter W. Gichuru (PhD)
Board Member



Mr. Yogesh Meshram
Board Member



George Kuria
Board Member



Mr Hezron Wambugu
Board Member



MS Njeri Jomo
Board Member



Meshack Miyogo
Board Member



James O. Oyugi
Ex Officio Board Member



Tom Gichuhi
Secretary to the Board &
Executive Director (AKI)

THE GHANA INSURERS ASSOCIATION



Who we are

The Ghana Insurers Association (GIA) is a prominent trade Association for all companies registered and licensed to transact insurance business in Ghana. It serves as the collective voice and representative body for insurance companies, reinsurers, and other entities operating in the insurance sector. Established to promote the growth, development, and regulation of the insurance industry, GIA plays a crucial role in shaping policies, fostering collaboration, and advocating for the interests of its members.

The Association was registered under the Companies Code, 1963 Act 179 as amended by the Companies Act, 2019 (Act 992), on May 27th 1988 and was inaugurated by the PNDC Member responsible for Finance and Economic Planning, Alhaji Mahama Iddrisu on the 7th October 1988. GIA was formed to address the specific needs and challenges faced by the insurance industry in Ghana. It was founded to provide a unified platform for insurance companies to come together, exchange knowledge and expertise, and work towards the common goals of enhancing professionalism, improving industry standards, and protecting the interests of policyholders.

One of the key objectives of GIA is to create an enabling environment for the sustainable growth of the insurance sector. It works closely with the regulatory authority, the National Insurance Commission (NIC), and other stakeholders to ensure compliance with insurance laws and regulations. By establishing and promoting ethical standards and best practices, GIA strives to enhance the reputation and credibility of the insurance industry in Ghana.

GIA also plays a vital role in advocating for the interests of its members and the insurance industry as a whole. It engages with government bodies, policymakers,

and other relevant organizations to shape insurance-related policies, regulations, and legislation. Through effective advocacy, GIA aims to create a favourable business environment, foster innovation, and address issues that impact the growth and competitiveness of the insurance sector.

In addition to its self-regulatory and advocacy functions, GIA provides a platform for collaboration and networking among its members. It organizes seminars, workshops, conferences, and other industry events to facilitate knowledge sharing, capacity building, and professional development. The Association also fosters cooperation and partnerships with other insurance-related bodies, and international insurance Associations, promoting the exchange of ideas, experiences, and expertise.

VISION

To provide effective, efficient and disciplined leadership for sustainable growth in insurance and economic development in Ghana.

MISSION

Ghana Insurers Association seeks to harness the collective voice of its membership to build and sustain a reputation and image of excellence for insurers through an enhanced business environment.

CORE VALUES

Professionalism - We have the expertise to provide reliable and responsive solutions to stakeholder challenges.

Empathy - We share the concerns and challenges of all stakeholders and take appropriate steps to give comfort.

Fairness - We fairly listen to both members and policyholders and arrive at solutions mutually acceptable to all parties.

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THE ART OF INVESTING

Integrity - We demonstrate impeccable adherence to truthfulness, equity and ethical standards. Above all, we deliver on our promises and stakeholders can trust us. These cascading attributes define core behavioural patterns expected of our members in their dealings with cherished policyholders.

Proactiveness - We anticipate changes in regulation and emerging trends in the insurance industry worldwide and ensure that our operations are in tune with international best practices.

OBJECTIVES

- Protecting, promoting and advancing the common interest of Insurers and Reinsurers transacting insurance and reinsurance business in Ghana.
- Promoting agreement and co-operation among its members on matters of mutual interest and providing machinery for the examination and reconciliation of any differences.
- Promoting knowledge and a clearer understanding of insurance among all sections of the community.
- Promoting good relationship among insurers and re-insurers and other industry players.
- Gathering and collecting information and market-wide statistics from members of the Association, for the purpose of determining market trends and satisfying other requirements as set by the Board from time to time.
- Consulting and cooperating with other Associations or similar bodies within and outside Ghana in regard to matters of mutual interest and if deemed necessary obtaining affiliation with such associations.
- Managing the assets of the Association for the benefit of its Members.
- Promoting the common interest of insurers by encouraging the sharing of insurance business among members with the view to enhancing the retention of business in Ghana in accordance with the provisions of the Insurance Act.
- Promoting and encouraging professional training of insurance personnel for the industry in Ghana.
- Doing all such things as may be necessary, proper or advisable for the general advancement of insurance business; or which may be necessary for, incidental or conducive to the attainment of any of the objects of the Association.



Board of Directors



Mr. Seth Kobla Aklasi
President



Mr. Henry Bukari
Second Vice-President



Mr. Nashiru Iddrisu
First Vice-President



Dr. Kingsley Kwesi Kwabahson
Chief Executive Officer



Mr. Tavona Biza



Mercy Boampong



Oliver Akubia



Mr. Eric Ato Botchway



Akosua Ansah-Antwi



Sheriff Abudu

INSURANCE BROKERS' ASSOCIATION OF GHANA



About

IBAG is the national voice of Insurance Brokers and an advocate for insurance consumers. Our website provides information for consumers, insurance and risk professionals throughout the industry and IBAG members.

The History

The Insurance Brokers Association of Ghana (IBAG) was inaugurated on the 27th of October 1988, with fifteen (15) licensed Broker Firms. Six (6) years before the inauguration there were exchange of ideas and discussions of a united body to spearhead the affairs of Insurance Brokers. On 13th August 1987, the then Commissioner of Insurance, Mr M. A. Darko, called a special meeting of all Brokers and intermediaries, the aftermath of which led to the registration of IBAG in September 1987.

Member Firms at that time made contributions to a Fund that started the Insurance Course within the University of Ghana's School of Administration. The Lecturers then were the Chief Executives of Members firms, qualified Associates of the Chartered Insurance Institute, London; graduates of the [University of Ghana](#).

IBAG's Membership grew as more firms obtained Broker's License to operate. IBAG's first Code of Conduct was published to serve as a guide. Under the steady leadership of Presidents in the persons of Dr. Ashong Katai, Mr. A.K.S Hayford, Mr. Albert Brock, Mr Emmanuel Nsiah and Mr. D. K. Afriyie, the Association grew and contributed to key decision-making that affected the Insurance Industry as a whole.



Objectives

1. To group together all individual, incorporated Insurance Brokers and Consultants in Ghana.
2. To promote and encourage learning and research into all branches of Insurance and Insurance Broking and related discipline.
3. To promote, raise, maintain and uphold a high standard in insurance Broking and Consulting practice.
4. To act as the spokesman of Insurance Brokers and Consultants in Ghana and to negotiate with Government and other organisations with respect to all matters affecting their interest and the well-being of the nation.
5. To spread the knowledge of insurance, consultancy, and insurance broking among the public.

Executive council members

- Mr. Shaibu Ali - President
- Mr. Stephen K. Yeboah - Vice President
- Ms. Bianca Noshie - General Secretary
- Mr. Kofi Akoto - Asst. Gen. Secretary
- Mr. Philip Atinga - Treasurer
- Ms. Sheila Wristberg - Asst. Treasurer
- Mrs. Lena Adu-Kofi - Ex-officio

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THE ASSOCIATION OF INSURANCE BROKERS OF KENYA



About Us

The Association of Insurance Brokers of Kenya (AIBK) is the umbrella Trade Association for all Insurance Brokers in Kenya. The body has evolved since inception in 1970 when it was referred to as Association of Insurance Brokers of East Africa (AIBEA), serving Kenya, Uganda and Tanzania before becoming a Kenyan affair after the dissolution of the East African Community in 1977.

Vision

To be a pro-active professional body and the opinion leader in all matters of Insurance in Kenya.

Mission

To lead on Consumer Protection and on all issues of members common interest and uphold professionalism and ethics in our Industry.

Values

Ethics

Consumer First

Professionalism

Events

The AIBK hosts monthly member breakfasts and an annual conference to ensure members are up to date with the latest industry trends impacting their business.



AIBK Board Members



Mr. Anthony M. Mwangi
National Chairman



Mr. John Kipkorir Lagat
Vice-Chairman



Mr. Joseph Otieno
Hon. Secretary



Mr. Jonathan Marucha
Hon. Treasurer



Mr. Nelson Omolo
Immediate Past Chairman



Mrs. Catherine Wahome
Board Member



Mr. Harvinder Singh
Board Member

AIBK Board Members



Mr. Anthony M. Mwangi
National Chairman



Mr. John Kipkorir Lagat
Vice-Chairman



Mr. Joseph Otieno
Hon. Secretary



Mr. Jonathan Marucha
Hon. Treasurer



Mr. Nelson Omolo
Immediate Past Chairman



Mrs. Catherine Wahome
Board Member



Mr. Harvinder Singh
Board Member

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RWANDA INSURERS ASSOCIATION



Founded on 16 October 1992, the Rwanda Insurers Association (ASSAR) stands as a pivotal institution within the nation’s insurance sector, serving as an independent, non-profit entity dedicated to fostering a collaborative, innovative, and thriving insurance industry. With a membership comprising 12 esteemed insurers, we are committed to elevating the standards and reach of insurance in Rwanda. Our responsibilities encompass several key areas, starting with promoting collaboration by cultivating synergy among members to enhance industry cohesion and service excellence.

We advocate for member interests by championing the collective growth, sustainability, and prosperity of insurers. Additionally, we focus on raising public awareness by educating the public on the importance and benefits of insurance. Through thorough market research, we conduct comprehensive analysis to uncover trends and opportunities within the industry. Finally, we prioritize capacity building by empowering professionals with the skills and knowledge necessary for industry success.

Mission

To drive the creation of a supportive ecosystem fostering growth and excellence within Rwanda’s insurance sector.”

Vision

To be the leader in championing insurance growth and excellence globally.

Values

Adaptability, Pioneering Spirit, Confidentiality, Ethical Conduct, Expertise, Synergy.



ASSAR Executive Committee



Annie Mireille Nibishaka
MD - Old Mutual Insurance Rwanda



Jean Chrysostome Hodari
CEO - Sanlam Vie



Alex Bahizi
CEO - BK Insurance



Betty Sayinzoga
CEO - Sanlam Rwanda



Jessica Igoma
CEO - Mayfair Insurance



Eugene MURASHI HAGUMA
CEO - Prime Insurance



Konde Bugingo
Managing Director - MUA



Marc Rugenera
CEO - Radiant



Innocent Habarurema
CEO - Prime Life



Dianah MUKUNDWA
CEO - Sonarwa Life



Rees Lulu KINYANGI
Managing Director - SONARWA



Andrew Kulayige
Managing Director - Britam

THE WEST AFRICAN INSURANCE COMPANIES ASSOCIATION



About Us

The West African Insurance Companies Association (WAICA), a regional Association of insurance companies and institutions in English speaking West Africa, was founded in 1973 by insurance institutions with the blessing of their respective governments in the five English speaking West African countries, namely; Gambia, Sierra Leone, Liberia, Ghana & Nigeria.

Our activities in our various member countries are still attended and supported by distinguished Government personalities at Ministerial and Presidential levels. Because of the international nature and structure of the organisation, it was agreed by the Founding Fathers to locate the headquarters of WAICA in Accra, Ghana. However, for various reasons the organisation did not operate on a full-time basis for most of its existence and was manned on a part-time basis from the offices of the then State Insurance Corporation, now SIC Insurance Company, of Ghana.

The then Executive Committee (now Governing Council) wanting to develop the organisation into its full potential, and given the international make-up of the organisation, has, after a rigorous selection process which included interviewing potential candidates from each of the member countries, appointed a Secretary General/Chief Executive Officer for the organisation on a full-time basis.

Aims & Objectives

The Association's aims and objectives, established by its Founding Fathers, focus on fostering collaboration and knowledge sharing among member companies, particularly within Anglophone West Africa and beyond. These objectives include encouraging the exchange of information, data, and business opportunities, as well as promoting insurance education and the writing of insurance-related literature to raise awareness of the industry's socio-economic impact.

Additionally, the Association is committed to reducing economic waste from fires, accidents, and other causes, and to developing a harmonized insurance industry across West Africa. This includes working with international and government agencies, as well as the private sector, to create a borderless sub-region and to support the growth of the insurance market in each member country on a sound and technical basis.

Furthermore, the Association aims to take actions that benefit its members and the communities they serve, promoting the organization's overall objectives. This includes encouraging insurance education, supporting the initiation of courses in educational institutions, and facilitating the exchange of business and personnel between companies.

Governing Council Members 2023-2024



Mr. Eddie Efekoha
President



Mr. George Mensah
Immediate Past President



Mr. Bubakarr Jarju
Council Member



Mr. Raymond Macauley
Council Member



Mr. Makaireh Badjan
Council Member



Mr. Tope Smart
Council Member



Mr. Kofi Ampaw
Council Member



Mr. Dawda Sarge
Council Member



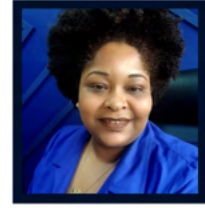
Barr. Rotimi Edu
Council Member



Frederick Adotey Saka
Council Member



Akosua Ansah-Antwi
Council Member



Ethel Virginia Knuckles
Council Member



Mr. Davis Iyasere
Secretary General/CEO

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THE INSURANCE INSTITUTE OF ZIMBABWE



What we do:

The Insurance Institute of Zimbabwe (IIZ) is a professional insurance organization and independent examining body whose core function is to promote efficiency and improvement in business practice amongst its members as well as the delegates it trains. It was officially launched in August 1982 as the Insurance Training and Education Board of Zimbabwe (ITEB). Since then, thousands of students have passed through its doors.

The professional qualifications it offers are certified in conjunction with the National University of Science and Technology (NUST), in Bulawayo. Besides being an examining body, the Institute facilitates short courses, workshops, seminars, and conferences as part of continuing professional development (CPD) to the industry in general. Members of the IIZ Management Board are drawn from the following industry associations:

- Insurance Council of Zimbabwe (ICZ)
- Life Offices Association of Zimbabwe (LOA)
- Zimbabwe Insurance Brokers Association (ZIBA)
- Zimbabwe Association of Reinsurance Organisations (ZARO)
- Zimbabwe Association of Funeral Assurers (ZAFA)
- Insurance Institute of Harare (IIH)
- Insurance Institute of Bulawayo (IIB)
- Society of Fellows

Vision

To be a world class provider of insurance professionals to the Financial Services Market.

Mission

To provide world-class insurance professionals through a credible examinations system meeting international standards.



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IIZ team



Mr. Davison Choeni
General Manager



Chiedza Zanza
Education & Training Officer



Chipso Chivasa
Finance & Administration Officer

IIZ board



Mr. Tatenda Katoma
President



Dorcas Chihota
1st Vice President



Caroline Mbofana
2nd Vice President



Mr. Davison Choeni
General Manager



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